



Brussels Sports Association Refund Policy

Before registering, please review our refund policy. Upon registration, you will be asked to confirm your understanding of and agreement to this policy.

- BSA will retain a €10 administrative fee on all registrations regardless of the nature of the cancellation.
- In the event that BSA must cancel an activity mid-season, refunds will be given on a prorated, weekly-fee basis for the weeks that programming was canceled (minus the above mentioned admin fee).
- Refunds will not be offered in the event that a player cannot continue the season due to illness or injury. However, registrants in this situation may opt to credit the unused, weekly prorated portion of their registration fee towards future BSA registrations.
- BSA may choose to offer the entirety of its programming in a venue outside the ISB campus. In this case, additional venue fees are paid in advance by BSA and are therefore non-refundable. These fees are integrated into your BSA program registration fee and may vary depending on the program. In most cases, we anticipate these fees will be under €20. They will be subtracted from any potential refund you may receive due to cancellation of the season. If you would like more information regarding which portion of your registration fee is due to venue expenses, please send us an email at office@bsasports.org.
- In the event that BSA must cancel an activity prior to the first day of training (due to low registration or facility restrictions), BSA will contact registrants to notify them of such a cancellation. Registrants may then opt to receive a refund or have their account credited towards a future BSA program registration. Registrants may also opt to donate their registration fees to support BSA's ongoing commitment to providing high quality youth sports programming to the international community in Brussels.
- Refunds will be processed within 60 days of program cancellation.
- For questions, please email us at office@bsasports.org.